



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 27, 2023

Ms. Pascale Belanger
Prevost Car (US) Inc.
260 Banker road
Plattsburgh, NY 12901

NEF-107MR
23V-184

Subject: Window Emergency Exit Malfunction/FMVSS 217

Dear Ms. Belanger:

This letter serves to acknowledge Prevost Car (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PREVOST/H3-45/2023

Mfr's Report Date: March 20, 2023

NHTSA Campaign Number: 23V-184

Components:

STRUCTURE:EMERGENCY:ESCAPE/EGRESS/EXIT:LATCHING/RELEASE SYSTEM

Potential Number of Units Affected: 1

Problem Description:

Prevost Car (US) Inc. (Prevost) is recalling one 2023 H3-45 vehicle. The emergency exit window may require excessive force to open. As such, this vehicle fails to comply with the requirements of Federal Motor Vehicle Safety Standard number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

An emergency exit that requires excessive force to open may prevent or delay use of the exit, increasing the risk of injury in the event of an emergency.

Remedy:

A dealer will inspect and adjust the emergency exit window, if necessary, free of charge. The owner notification letter is expected to be mailed May 9, 2023. Owners may contact Prevost customer service at 1-866-870-2046.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Prevost Car (US) Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement