

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 27, 2023

Ms. Pascale Belanger Prevost Car (US) Inc. 260 Banker road 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR 23V-183

Subject: Turn Signal and Hazard Light Malfunction/FMVSS 108

Dear Ms. Belanger:

Plattsburgh, NY 12901

This letter serves to acknowledge Prevost Car (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PREVOST/H3-45/2023 PREVOST/H3-45 VIP/2022-2023

Mfr's Report Date: March 20, 2023

NHTSA Campaign Number: 23V-183

Components:

EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS

Potential Number of Units Affected: 26

Problem Description:

Provost Car (US) Inc. (Provost Car) is recalling certain 2022-2023 H3-45 VIP and 2023 H3-45 vehicles. When activating the hazard warning lights, the turn signal lights may not flash simultaneously if the ignition is off. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

Hazard lights that do not flash simultaneously may confuse other drivers, increasing the risk of a crash.

Remedy:

Prevost Car will update the hazard warning lights software, free of charge. Owner notification letters are expected to be mailed May 9, 2023. Owners may contact Prevost Car customer service at 1-866-870-2046.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Prevost Car (US) Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

