



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 23, 2023

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-107KL
23V-182

Subject: Corrosion on Remote Control Circuit Board

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER/CARGO MATE/2019-2022
FOREST RIVER/CONTINENTAL CARGO/2019-2023
FOREST RIVER/CROSS BOW/2020

Mfr's Report Date: March 20, 2023

NHTSA Campaign Number: 23V-182

Components:

ELECTRICAL SYSTEM
EQUIPMENT:MECHANICAL:WINCH

Potential Number of Units Affected: 20

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2019-2023 Continental Cargo, 2019-2022 Cargo Mate, and 2020 Cross Bow cargo trailers, equipped with certain Warn Winches with a wireless handheld remote. Water may enter the handheld remote control for the winch and cause circuit board corrosion, which can allow the winch to operate unintentionally.

Consequence:

A winch that operates unintentionally increases the risk of injury.

Remedy:

Forest River will work with Warn Industries, Inc. to provide owners instructions on how to inspect the remote for corrosion and disable the wireless function by removing the battery pack from the remote. If corrosion or water intrusion is found when removing the battery pack owners should stop using the remote and contact WARN customer service for a replacement remote, free of charge. Once new parts are available, WARN will make a replacement water resistant remote available, free of charge. Owner notification letters are expected to be mailed April 29, 2023. Owners may contact Forest River customer service at 1-574-825-4995. Forest River's number for this recall is 51-1608.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement