



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 22, 2023

Mr. J.S. (Jurassic) Park
VP/ Chief Safety Officer
Kia America, Inc.
111 Peters Canyon Road
Irvine, CA 92606-1790

NEF-107ES
23V-179

Subject: Tow Hitch Harness Fire While Parked or Driving

Dear Mr. Park:

This letter serves to acknowledge Kia America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KIA/CARNIVAL/2022-2023

Mfr's Report Date: March 17, 2023

NHTSA Campaign Number: 23V-179

Components:

TRAILER HITCHES

Potential Number of Units Affected: 3,555

Problem Description:

Kia America, Inc. (Kia) is recalling certain 2022-2023 Carnival vehicles equipped with a tow hitch harness installed as original equipment, or purchased as an accessory through a Kia dealership. Water accumulation on the tow hitch harness module printed circuit board (PCB) may cause an electrical short, which can result in a fire.

Consequence:

A fire while parked or driving can increase the risk of injury.

Remedy:

Owners are advised to park their vehicles outside and away from structures until the remedy is completed. Dealers will inspect and verify whether the vehicle is equipped with a Genuine Kia accessory trailer tow hitch assembly. If equipped, dealers will install a new fuse and wire extension kit. Repairs will be performed free of charge. Owner notification letters are expected to be mailed May 16, 2023. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC265.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Kia America, Inc.'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement