



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 23, 2023

Mr. Greg Gunther  
Department Manager VCA  
Mercedes-Benz USA, LLC  
13470 International Parkway  
Jacksonville, FL 32218

NEF-107ES  
23V-178

**Subject:** Rear Door Window Trim Bars May Detach

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES-BENZ/AMG GLE53/2022-2023  
MERCEDES-BENZ/AMG GLE63 S/2022-2023  
MERCEDES-BENZ/AMG GLS63/2022-2023  
MERCEDES-BENZ/GLE350/2022-2023  
MERCEDES-BENZ/GLE450/2022-2023  
MERCEDES-BENZ/GLE580/2022-2023  
MERCEDES-BENZ/GLS450/2022-2023  
MERCEDES-BENZ/GLS580/2022-2023  
MERCEDES-MAYBACH/GLS600/2022-2023

**Mfr's Report Date:** March 17, 2023

**NHTSA Campaign Number:** 23V-178

**Components:**

STRUCTURE:BODY

**Potential Number of Units Affected:** 70,225

**Problem Description:**

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2022-2023 GLE350, GLE450, GLE580, GLS450, GLS580, Maybach GLS600, AMG GLE53, AMG GLE63 S, and AMG GLS63 vehicles. The rear door window trim bars may detach from the vehicle while driving.

**Consequence:**

Detached trim bars may cause a road hazard and increase the risk of a crash or injury.

**Remedy:**

Dealers will inspect and secure the rear window trim bars, as necessary, free of charge. Owner notification letters are expected to be



mailed May 16, 2023. Owners may contact MBUSA customer service at 1-800-367-6372. This recall is an expansion of previous recall number 22V-680.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement