



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 27, 2023

Ms. Nancy Stone
Honda (American Honda Motor Co.)
1919 Torrance Blvd.
MS 500-2C-10A
Torrance, CA 90501

NEF-107ES
23V-174

Subject: Side-View Mirrors May Detach/FMVSS 111

Dear Ms. Stone:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/ODYSSEY/2020-2022
HONDA/PASSPORT/2020-2022
HONDA/PILOT/2020-2021
HONDA/RIDGELINE/2020-2021

Mfr's Report Date: March 16, 2023

NHTSA Campaign Number: 23V-174

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES:EXTERIOR

Potential Number of Units Affected: 330,318

Problem Description:

Honda (American Honda Motor Co) is recalling certain 2020-2021 Pilot and Ridgeline, and 2020-2022 Passport and Odyssey vehicles. The heating pads behind both side-view mirrors may not be bonded properly, allowing the mirror glass to detach. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

Detached mirror glass can reduce driver visibility, increasing the risk of a crash.

Remedy:

Dealers will replace both left and right side-view mirrors, free of charge. Owner notification letters are expected to be mailed May 8, 2023. Owners may contact Honda customer service at 1-888-234-2138.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Honda (American Honda Motor Co.)'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement