



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 24, 2023

Mr. Gerard Hones
Volvo Trucks North America
7900 National Service Road
Greensboro, NC 27409

NEF-107DR
23V-173

Subject: Hub Cover May Detach from Vehicle

Dear Mr. Hones:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VHD/2024
VOLVO/VNL/2024
VOLVO/VNR/2024

Mfr's Report Date: March 23, 2023

NHTSA Campaign Number: 23V-173

Components:

WHEELS:HUBCAP/COVER

Potential Number of Units Affected: 726

Problem Description:

Volvo Trucks North America (Volvo Trucks) is recalling certain 2024 VNR, VNL, and VHD vehicles. The hub covers do not properly fit on the hub and can detach from the vehicle.

Consequence:

A detached hub cover can create a road hazard, increasing the risk of a crash.

Remedy:

Dealers will remove the hub covers, free of charge. Owner notification letters are expected to be mailed May 5, 2023. Owners may contact Volvo Trucks' customer service at 1-800-528-6586. Volvo Trucks' number for this recall is RVXX2302.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Volvo Trucks' proposed owner notification letter and it has been approved for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volvo Trucks North America's contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement