

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 21, 2023

Mr. Mick Friedt REV Recreation Group 1010 Commerce Drive Decatur, IN 46733

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL 23V-166

Subject: Entry Door Latch Failure

Dear Mr. Friedt:

This letter serves to acknowledge REV Recreation Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AMERICAN COACH/AMERICAN TRADITION/2023

FLEETWOOD/BOUNDER/2023

FLEETWOOD/DISCOVERY/2023

FLEETWOOD/DISCOVERY LXE/2023

FLEETWOOD/FLAIR/2023

FLEETWOOD/FLEX/2023

FLEETWOOD/FORTIS/2023

FLEETWOOD/FRONTIER/2023

FLEETWOOD/FRONTIER GTX/2023

FLEETWOOD/PACE ARROW/2023

FLEETWOOD/SOUTHWIND/2023

HOLIDAY RAMBLER/ADMIRAL/2023

HOLIDAY RAMBLER/ARMADA/2023

HOLIDAY RAMBLER/ECLIPSE/2023

HOLIDAY RAMBLER/ENDEAVOR/2023

HOLIDAY RAMBLER/INVICTA/2023

HOLIDAY RAMBLER/NAUTICA/2023

HOLIDAY RAMBLER/NAVIGATOR/2023

HOLIDAY RAMBLER/VACATIONER/2023

Mfr's Report Date: March 14, 2023

NHTSA Campaign Number: 23V-166

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LOCK

Potential Number of Units Affected: 479

Problem Description:

REV Recreation Group (REV) is recalling certain 2023 Fleetwood Bounder, Flair, Flex, Fortis, Southwind, Discovery, Discovery



LXE, Frontier, Frontier GTX, Pace Arrow, Holiday Rambler Admiral, Eclipse, Invicta, Vacationer, Armada, Endeavor, Navigator, Nautica, and American Coach American Tradition motorhomes. The entry door latch may fail and not allow entry or exit.

Consequence:

The inability to enter or exit the vehicle in an emergency increases the risk of injury.

Remedy

Dealers will inspect and if necessary, replace the door latch, free of charge. Owner notification letters are expected to be mailed May 12, 2023. Owners may contact Rev Customer Service at 1-800-509-3417. Rev's number for this recall is 230224REV.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.



REV Recreation Group's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

