



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 15, 2023

Mr. Fred Imundo
Compliance Coordinator
Navistar, Inc.
2701 Navistar Dr.
Lisle, IL 60532

NEF-107DR
23V-153

Subject: Driveshaft Separation

Dear Mr. Imundo:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INTERNATIONAL/HV/2023
INTERNATIONAL/MV/2023-2024

Mfr's Report Date: March 8, 2023

NHTSA Campaign Number: 23V-153

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 660

Problem Description:

Navistar, Inc. (Navistar) is recalling certain 2023 International HV and 2023-2024 International MV vehicles. The rear axle spring wedge shim may have been incorrectly installed, which can cause U-joint failure and result in driveshaft separation.

Consequence:

Driveshaft separation can cause a loss of drive power and increase the risk of a crash.

Remedy:

Dealers will reinstall the rear axle wedge shim, free of charge. Owner notification letters are expected to be mailed May 5, 2023. Owners may contact Navistar's customer service at 1-800-448-7825. Navistar's number for this recall is 23505.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Navistar, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement