

U.S. Department of Transportation

# National Highway Traffic Safety Administration

March 8, 2023

Mr. Cory Hoffman General Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501

Subject: Tonneau Cover May Detach

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

TOYOTA/TUNDRA/2022-2023 TOYOTA/TUNDRA HYBRID/2022-2023

Mfr's Report Date: March 3, 2023

NHTSA Campaign Number: 23V-142

**Components:** 

STRUCTURE:BODY

Potential Number of Units Affected: 130,266

#### **Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2022-2023 Tundra and Tundra Hybrid vehicles that may be equipped with a Toyota genuine accessory tonneau cover. The tonneau cover attachment joints may come loose and allow the cover to detach.

## **Consequence:**

A tonneau cover that detaches while driving can become a road hazard, increasing the risk of a crash.

## Remedy:

Interim notification letters instructing owners to remove the tonneau cover if their vehicles are so equipped, are expected to be mailed March 31, 2023. The remedy is currently under development. Owners will receive a second notice once the remedy becomes available. Owners may contact Toyota's customer service at 1-800-331-4331. Toyota's number for this recall is 23TB03/23TA03.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR

23V-142

## Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Toyota Motor Engineering & Manufacturing's contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

