

U.S. Department of Transportation

# National Highway Traffic Safety Administration

March 9, 2023

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

**Subject:** Missing Supports for Fresh Water Tank

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL

23V-141

#### Makes/Models/Model Years:

PALOMINO/SOLAIRE/2020-2023

Mfr's Report Date: March 3, 2023

NHTSA Campaign Number: 23V-141

## **Components:**

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:PLUMBING:POTABLE:STORAGE TANK

**Potential Number of Units Affected:** 272

#### **Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2020-2023 Palomino Solaire 320TSBH travel trailers. These vehicles may be missing the rearward and forward supports for the freshwater tank, which may cause the tank to become dislodged.

# **Consequence:**

A dislodged tank may fall to the ground while in transit and become a road hazard, increasing the risk of a crash.

#### Remedy

Dealers will install rearward and forward supports for the freshwater tank, free of charge. Owner notification letters are expected to be mailed April 12, 2023. Owners may contact Forest River Customer Service at 1-269-432-3271. Forest River's number for this recall is 400-1605.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

