



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 6, 2023

Ms. Hiromi Mito
Mazda North American Operations
1421 Reynolds Ave
Irvine, CA 92614

NEF-107ES
23V-135

Subject: Trailer Hitch Harness May Detach

Dear Ms. Mito:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MAZDA/CX-50/2023

Mfr's Report Date: March 1, 2023

NHTSA Campaign Number: 23V-135

Components:

TRAILER HITCHES

Potential Number of Units Affected: 560

Problem Description:

Mazda North America Operations (Mazda) is recalling certain 2023 CX-50 vehicles equipped with a Mazda Genuine Accessory trailer hitch. The trailer hitch harness may detach and become damaged, which can result in inoperative trailer lights and/or brakes.

Consequence:

Towing a trailer with inoperative lights or brakes can increase the risk of a crash.

Remedy:

Dealers will repair the trailer hitch harness, free of charge. Owner notification letters are expected to be mailed April 28, 2023. Owners may contact Mazda customer service at 1-800-222-5500 option 6. Mazda's number for this recall is 5723B.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Mazda's proposed owner notification letter, and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mazda North American Operations's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement