



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 6, 2023

Mr. Will Swindell
Senior Engineer
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068

NEF-107DR
23V-131

Subject: Steering Wheel May Detach from Steering Column

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/ARIYA/2023

Mfr's Report Date: February 28, 2023

NHTSA Campaign Number: 23V-131

Components:

STEERING:CRITICAL FASTENERS

Potential Number of Units Affected: 1,063

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2023 Ariya vehicles. The steering wheel bolt may have been tightened incorrectly or not installed.

Consequence:

A steering wheel with a loose or missing bolt can detach from the steering column, causing a loss of steering control, increasing the risk of a crash.

Remedy:

Owners are advised to contact their dealer for transport and immediate repair if the steering wheel feels loose when gently rocking the wheel forward and back with their hands. Dealers will replace the steering wheel bolt, free of charge. Owner notification letters are expected to be mailed March 30, 2023. Owners may contact Nissan's customer service at 1-800-867-7669. Nissan's number for this recall is PC956.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Nissan's proposed owner notification letter and it has been approved for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nissan North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement