



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 6, 2023

Ms. Briana Green  
Senior Corporate Counsel  
Xos, Inc.  
3550 Tyburn St.  
Los Angeles, CA 90065

NEF-107SS  
23V-127

**Subject:** Incorrect Gross Axle Weight Rating/FMVSS 120 & 567

Dear Ms. Green:

This letter serves to acknowledge Xos, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

XOS/SV05/2021-2022

**Mfr's Report Date:** February 24, 2023

**NHTSA Campaign Number:** 23V-127

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 259

**Problem Description:**

Xos, Inc. (Xos) is recalling certain 2021-2022 SV05 Stepvan vehicles. The tire and loading information label has an incorrect front gross axle weight rating, which could lead to an unintentional overloading of the vehicle. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 120, "Wheels and Rims-Other than Passenger Car," and 49 CFR Part 567, "Certification."

**Consequence:**

An overloaded vehicle can increase the risk of a crash.

**Remedy:**

Xos will mail replacement labels to owners, free of charge. Owner notification letters are expected to be mailed March 21, 2023. Owners may contact Xos customer service at 1-818-316-1890. Xos's number for this recall is REC 001-23.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Xos, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement