

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 6, 2023

Mr. Fred Imundo Compliance Coordinator Navistar, Inc. 2701 Navistar Dr. Lisle, IL 60532 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR 23V-119

Subject: Unexpected Vehicle Movement from Software Error

Dear Mr. Imundo:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INTERNATIONAL/HV/2018-2021 INTERNATIONAL/HX/2022 INTERNATIONAL/MV/2019-2022 INTERNATIONAL/RH/2019-2021

Mfr's Report Date: February 23, 2023

NHTSA Campaign Number: 23V-119

Components:

ELECTRICAL SYSTEM:BODY CONTROL MODULE/BCM PARKING BRAKE

Potential Number of Units Affected: 4,199

Problem Description:

Navistar, Inc. (Navistar) is recalling certain 2018-2021 International HV, 2019-2021 International RH, 2019-2022 International MV, and 2022 International HX vehicles. A software error in the Body Control Module (BCM) may allow the vehicle to overcome the park brake during power-take-off (PTO) operation.

Consequence:

A parking brake that does not hold can allow the vehicle to move unexpectedly and increase the risk of a crash or injury.

Remedy

Dealers will update the BCM software, free of charge. Owner notification letters are expected to be mailed April 24, 2023. Owners may contact Navistar's customer service at 1-800-448-7825. Navistar's number for this recall is 23503.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Navistar, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Alex Andy

Enforcement

