



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 1, 2023

Mr. Matt Kramer
Quality System & Continuous Improvement Manager
Braun Ambulances
1170 Production Dr
Van Wert, OH 45891

NEF-107MR
23V-117

Subject: Rear Entry Step May Fail

Dear Mr. Kramer:

This letter serves to acknowledge Braun Ambulances's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DEMERS/MX164E/2022
DEMERS/MX170E/2022
DEMERS/MXP150E/2022
DEMERS/MXP150Z/2022
DEMERS/MXP153E/2022
DEMERS/MXP170E/2020, 2022
DEMERS/MXP170MLE/2022
DEMERS/MXP170Z/2022

Mfr's Report Date: February 23, 2023

NHTSA Campaign Number: 23V-117

Components:

STRUCTURE:BODY:STEP/LADDER

Potential Number of Units Affected: 64

Problem Description:

Braun Ambulances (Braun) is recalling certain 2022 Demers ambulances, models MX164E, MX170E, MXP150E, MXP150Z, MXP153E, MXP170MLE, MXP170Z, and 2020, 2022 MXP170E. The rear step of the ambulance may fail under weight due to incorrect welding.

Consequence:

A rear entry step that unexpectedly fails while in use increases the risk of injury to the user.

Remedy:

Braun will send a reinforcement plate to be installed on the rear step, free of charge. Owner notification letters are expected to be mailed March 6, 2023. Owners may contact Braun customer service at 1-877-344-9990.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Braun Ambulances's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement