



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 3, 2023

Mr. John Kobylarz  
Safety Compliance Manager  
Jaguar Land Rover North America, LLC  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

NEF-107ES  
23V-030

**Subject:** Insufficient Pedestrian Warning Sound/FMVSS 141

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAGUAR/I-PACE/2021-2022

**Mfr's Report Date:** January 26, 2023

**NHTSA Campaign Number:** 23V-030

**Components:**

BACK OVER PREVENTION:WARNINGS:EXTERNAL/PEDESTRIAN ALERT  
ELECTRICAL SYSTEM:SOFTWARE

**Potential Number of Units Affected:** 1,072

**Problem Description:**

Jaguar Land Rover North America, LLC (Jaguar) is recalling certain 2021-2022 I-Pace vehicles. The vehicles fail to make sufficient pedestrian warning sounds when stationary and in reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 141, "Minimum Sound Requirements for Hybrid and Electric Vehicles."

**Consequence:**

A vehicle that fails to make sufficient sound may result in pedestrians being unaware of an approaching vehicle, increasing the risk of a crash.

**Remedy:**

Dealers will update the audio amplifier software, free of charge. Owner notification letters are expected to be mailed March 24, 2023. Owners may contact Jaguar customer service at 1-800-452-4827. Jaguar's number for this recall is H421.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Jaguar Land Rover North America, LLC's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement