U.S. Department of Transportation National Highway Traffic Safety Administration

January 24, 2023

Mr. Jonathan Gannon BMW of North America, LLC 150 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Gearbox Input Shaft May Break

Dear Mr. Gannon:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/R 1250 GS/2019-2023 BMW/R 1250 GS ADVENTURE/2019-2023 BMW/R 1250 RT/2019-2023

Mfr's Report Date: January 18, 2023

NHTSA Campaign Number: 23V-011

Components: POWER TRAIN:MANUAL TRANSMISSION:INTERNAL:SHAFT:INPUT

Potential Number of Units Affected: 18,489

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2019-2023 R1250GS, R1250GS Adventure, and R1250RTP motorcycles. In certain engine operating and riding conditions, the gearbox input shaft may become damaged or break, possibly resulting in a blocked rear wheel.

Consequence:

A damaged gearbox input shaft or a blocked rear wheel can increase the risk of a crash.

Remedy:

Dealers will update the engine control unit software, free of charge. Owner notification letters are expected to be mailed March 10, 2023. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DM 23V-011

We have received BMW's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

BMW of North America, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

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Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

