



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 18, 2023

Mr. Jason Vanderpool  
Hubbell Incorporated (Delaware)  
40 Waterview Drive  
Shelton, CT 06484

NEF-107KL  
23E-093

**Subject:** Reversed Plug Blades on Electrical Outlet

Dear Mr. Vanderpool:

This letter serves to acknowledge Hubbell Incorporated (Delaware)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

WIRECON/SCD DUPLEX RECEPTACLE/9999

**Mfr's Report Date:** December 13, 2023

**NHTSA Campaign Number:** 23E-093

**Components:**

ELECTRICAL SYSTEM:WIRING

**Potential Number of Units Affected:** 2,500

**Problem Description:**

Hubbell Incorporated (Delaware) is recalling certain Wirecon SCD Duplex Receptacles, part number WDRU15WT. The electrical plug blade openings (narrow hot blade and wider neutral blade) may be reversed on one of the two receptacle outlet faces, which can cause outlet failure.

**Consequence:**

Electrical outlet failure can increase the risk of a fire.

**Remedy:**

Hubbell Incorporated will replace the receptacles or provide a refund, free of charge. Hubbell notified vehicle manufacturers on November 9, 2023. Owners may contact Hubbell customer service at 1-475-882-4800.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Hubbell Incorporated (Delaware)'s contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement