



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 13, 2023

Kathryn Polt
Quality Manager
AMETEK ICVS
27755 Diehl Rd
Suite 300
Warrenville, IL 60555

NEF-107KL
23E-077

Subject: Software Error in Vehicle Control Module

Dear Kathryn Polt:

This letter serves to acknowledge AMETEK ICVS's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AMETEK/ICM-200/9999

Mfr's Report Date: October 10, 2023

NHTSA Campaign Number: 23E-077

Components:

ELECTRICAL SYSTEM:SOFTWARE

Potential Number of Units Affected: 18,239

Problem Description:

AMETEK ICVS (AMETEK ICVS) has submitted a Part 573 Recall Report based upon recall determinations made by Shyft Group (23V-062). The Ignition Control Module (ICM) software error may cause loss of drive power or loss of key safety functions, such as loss of head lights or windshield wipers.

Consequence:

A sudden loss of drive power, or reduced visibility from a loss of head lights or windshield wipers can increase the risk of a crash.

Remedy:

The affected vehicle manufacturers will determine the appropriate remedy for their vehicles. Vehicle owners may contact their respective vehicle manufacturers customer service phone numbers for each vehicle manufacturer recall. Owners may contact AMEKEK ICVS customer service at 1-970-242-8863.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

AMETEK ICVS's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement