



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 10, 2023

Ms. Pamela VanderMel
Director of Warranty
Lippert
1701 Century Drive
Goshen, IN 46528

NEF-107KL
23E-027

Subject: Solar Panel Mounting Hardware May Loosen

Dear Ms. VanderMel:

This letter serves to acknowledge Lippert's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LIPPERT/WAY SOLAR PANEL/9999

Mfr's Report Date: March 31, 2023

NHTSA Campaign Number: 23E-027

Components:

EQUIPMENT

Potential Number of Units Affected: 2,399

Problem Description:

Lippert (Lippert) is recalling certain WAY Solar Panels with insufficient installation hardware, part number 2022302246, 2022302299, 2022449915, & 2022302362. The solar panel mounting hardware may become loose and pull through the slot in the panel.

Consequence:

Loose Hardware can cause the solar panels to detach from the vehicle during transit, increasing the risk of a crash.

Remedy:

Lippert will work with the RV manufacturers and dealers to install additional hardware to the existing panel and install a secondary holding bracket, free of charge. RV manufacturer notifications are expected to begin April 7, 2023. Owners may contact Lippert customer service at

1-574-538-4514. Lippert's number for this recall is 080-2023-001.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

In the case of items of motor vehicle equipment, the manufacturer of the equipment shall identify by name, business address, and business telephone number every manufacturer that purchases the defective or noncomplying component for use or installation in new motor vehicles or new items of motor vehicle equipment (49 CFR 573.6 (c)(2)(v)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Lippert's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement