



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 22, 2023

Ms. Zoila Turley  
Regulatory Compliance Manager  
Ducati North America  
448 E. Middlefield Road  
Mountain View, CA 94043

NEF-107DM  
23E-021

**Subject:** Right Side Bag May Contact Exhaust

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DUCATI PERFORMANCE/DESERT X SOFT SIDE BAGS/9999

**Mfr's Report Date:** March 16, 2023

**NHTSA Campaign Number:** 23E-021

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 65

**Problem Description:**

Ducati North America (Ducati) is recalling certain Ducati Performance Desert X Soft Side Bags Kits with part number 96781971AA, designed to fit 2023 DesertX motorcycles. The right-side bag may contact the exhaust during motorcycle use.

**Consequence:**

A bag that contacts the motorcycle exhaust can burn and may catch fire, increasing the risk of a crash or injury.

**Remedy:**

As an interim action, dealers will provide owners updated assembly instructions. Once parts are available, dealers will install a new right-side bag frame. Repairs will be performed free of charge. Interim owner notification letters are expected to be mailed April 13, 2023. Second letters will be mailed once the remedy is available. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-23-001.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Ducati's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ducati North America's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement