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3/8/2023

I-23-01 Indian Motorcycle Safety Recall

The following is a copy of the I-23-01 Consumer Letter issued on February 15, 2023 . Vehicles affected by this bulletin will receive notification by mail to the address the vehicle is registered to.

Dear Indian Motorcycle Owner,

Indian Motorcycle Company is issuing a Safety Recall notice to affected owners of Model Year 2022 Chief, Chief Bobber, and Super Chief motorcycles. There is a potential for the sidestand to not fold rearward and upward if it contacts the ground when the motorcycle is moving forward, posing a crash hazard and risk of serious injury.

Indian Motorcycle is currently evaluating a repair for this concern. At the time of availability, Indian Motorcycle will notify dealers and reply to you by mail (and email if available). This work will be performed by your dealer at no cost to you. Indian Motorcycle has informed the National Highway Traffic Safety Administration about the issue.

What you should do:

<u>AFTER</u> Indian Motorcycle has informed you of a repair and parts availability, contact your authorized <u>Indian Motorcycle dealer</u> to schedule an appointment to have the repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 working days after the day on which the notice is received.

If you need assistance contacting or locating an <u>Indian Motorcycle dealer</u>, or if you have questions your Indian Motorcycle dealer is not able to address, contact our Indian Motorcycle Owner Connections Department at 1-877-204-3697 or go to <u>https://www.indianmotorcycle.com/en-us/self-help/</u>.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world-class products for riders to enjoy.

Sincerely,

Indian Motorcycle Company

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