

## Defect / Noncompliance Information Report

(Section 573.6)

### **FL-961**

**Date of Submission:** December 9, 2022

**Manufacturer:** Daimler Truck North America LLC  
P.O. BOX 3849  
Portland, Oregon 97208

**Type of Report:**  Safety Defect  Non-Compliance

### Vehicle Information

**Model Yr. Start:** 2021

**Model Yr. End:** 2022

**Make:** Freightliner Custom Chassis Corporation (FCCC)

**Model:** MT50e Walk-In Van

**Production Dates:** **Begin:** November 5, 2020 **End:** April 11, 2022

**Descriptive Information:** *DTNA discovered a potential for noncompliance with FMVSS 102 in certain Freightliner Custom Chassis MT50e model electric walk-in vans are equipped with a certain rotary knob managing transmission shift position functionality. This rotary knob was not used in vehicle production, so no new vehicles are affected; the affected knob was only used in repairing a prior defect under recall FL934. A software failure, that is immediately found on the Stalk Switch, Right rotary shifter upon first installation and use, produces the following effect: if the stalk is positioned in the "P" position, the value of reverse is broadcasted putting the truck and cluster in reverse; if the stalk is positioned in the "R" position, the value of neutral is broadcasted putting the truck in Neutral. Out of abundance of caution, DTNA elected to recall a group of MT50e units that had the Stalk Switch Right, rotary shifter replaced within the remedy of FL934. Separately, DTNA is sequestering all affected parts and, if any got into the aftermarket, complementing the vehicle recall with a parallel parts recall.*

#### **NOTE:**

- Identify by body style or type. – MT50e, electric walk-in van

**Basis for Determination of the Recall Population:** At the current time, MT50e electric walk-in vans built from November 5, 2020 to April 11, 2022 that have received the remedy to recall FL934 are included in the recall population.

**Number potentially involved:** 23

**Estimated percentage of involved with defect:** 100%

## Defect / Noncompliance Description

### For this Defect/Noncompliance:

#### Describe the defect or noncompliance:

MT50e electric walk-in vans are equipped with a rotary DNRP selector. FCCC Engineering conducted testing on a part determined to have failed at first use from a dealer and bodybuilder. The stalk switch in testing produced a mismatch between the Shifter Indicator and the Gear of the Truck and Display. This is a noncompliance with FMVSS 102 S3.1.4, which requires that "identification of shift positions, including ... the position selected, shall be displayed in view of the driver" under certain conditions.

#### Describe the safety risk:

Non-compliance and the incorrect indication of transmission selection could result in an unintended shift into reverse and potentially a crash.

#### Identify any warning which can precede or occur:

As the defect will only occur while a vehicle is being repaired, a cautious technician or driver may notice a disagreement between the cluster display and the gear selection and, presuming the normal procedure to chock wheels of a vehicle being repaired, will likely notice no more than the vehicle struggling against the chock blocks.

#### If applicable, identify the manufacture of the defective or noncompliant component:

BCS Automotive Interface Solutions (BCS-AIS; BCS)

## Involved Components

**Component Name:** Stalk Switch Right Shifter

**Component Description:** Stalk Switch Right Shifter with Park Position

**Component Part Number:** DTNA: 06-87751-008 BCS: 17045623-01

**Component's country of origin:** PCB is assembled and flashed in Radolfzell, Germany and the final Assembly is done in Benesov, Czech Republic

#### Business address:

*BCS Automotive Interface Solutions GmbH*

*Industriestr. 2-8*

*78315 Radolfzell*

*Germany*

**Business telephone number:** +49 7732 809 798

## Chronology of Defect / Noncompliance Determination

**Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:**

On December 5, 2022, FCCC engineering alerted Quality of a defect discovered at the bodybuilder and confirmed to be a supplier software defect during testing. DTNA, through its subsidiary FCCC, immediately began an investigation. December 9, 2022 out of an abundance of caution, DTNA decided to conduct a voluntary recall on MT50e walk-in vans based on the potential for a noncompliance with FMVSS 102.

## Identify the Remedy

**Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.**

Daimler Truck North America authorized service facilities will inspect the stalk switch right shifter and replace as necessary. Daimler Truck North America shall be offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which will be posted with owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

## Identify the Recall Schedule

**Describe the recall schedule for notifications.:**

*Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.*

<b>Planned Dealer Notification Begin Date:</b>	February 6, 2023
<b>Planned Dealer Notification End Date:</b>	February 6, 2023
<b>Planned Owner Notification Begin Date:</b>	February 6, 2023
<b>Planned Owner Notification End Date:</b>	February 6, 2023

**Does DTNA plan to file inconsequentiality petition?**  Yes  No

**Manufacturer's identification code for this recall (if applicable):** FL-961

**DTNA Representative;**



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Manager, Compliance and Regulatory Affairs