

IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance
With Federal Law



URGENT SAFETY RECALL NOTICE

**Your 2021 RAM 3500 TRADESMAN CREW CAB 4X4 is under recall for 2019 - 2022 D
Truck Tailgate Latch Alignment.**

**To schedule your recall repair contact your dealership or the FCA
US Recall Team at [1-800-853-1403](tel:1-800-853-1403).**

Recall notice issued to:



Vehicle information:

VIN

2021 RAM 3500 TRADESMAN CREW CAB 4X4

Recall information: ZB8/NHTSA 22V-904

*Visit recalls.mopar.com for more information or call the FCA US Recall Team at
[1-800-853-1403](tel:1-800-853-1403)*

Details of the Recall

The tailgate on your vehicle may have been built with one or both tailgate strikers misaligned. Misaligned tailgate strikers may cause a failure to properly latch the tailgate. An improperly latched tailgate may result in an unintended tailgate opening while driving or stationary.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the tailgate striker alignment to the box latch and adjust if necessary. The estimated repair time is 15 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience.

How do I schedule my **FREE** repair?

- ◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations

FCA US LLC Team

1-800-853-1403

recalls.mopar.com