

Chronology of the Defect/Noncompliance Determination:

- Beginning late November 1, 2022, through early November 2, 2022, the production tool used to secure the left-hand (LH) front suspension lateral link to the subframe on affected vehicles manufactured at the Austin, TX, factory was offline due to a faulty sensor. (All affected vehicles completed production on November 2, 2022.) As a result, the procedure to secure the LH lateral link was performed manually by a technician who also validated the torques.
- On November 17, 2022, as part of a routine inspection prior to customer delivery, Tesla Service identified two fasteners that secure the LH lateral link to the subframe were not torqued to specification on one vehicle manufactured at the Austin, TX, factory during the time period the procedure was performed manually by a technician. Both fasteners were torqued to specification prior to customer delivery.
- On November 18, 2022, based on the finding in the November 17, 2022, inspection, Tesla Engineering began a risk assessment of the condition and began reviewing manufacturing records to assess the suspected root cause and identify the scope of a potentially affected vehicle population. As a precaution, vehicles not yet delivered to customers manufactured during the time period the procedure was performed manually by a technician were placed in containment for specific inspection of the LH lateral link fasteners prior to customer delivery. Between November 18 – 28, 2022, vehicles in pre-delivery containment were inspected to confirm that LH lateral link fasteners were torqued to specification.
- On November 22, 2022, as part of the inspections of vehicles in pre-delivery containment, two LH lateral link fasteners on one vehicle were identified as not torqued to specification. Both fasteners were torqued to specification prior to customer delivery.
- Late on November 23, 2022, Tesla Engineering completed its review of manufacturing records, confirming the suspected root cause, risk assessment, and affected population.
- On November 28, 2022, immediately upon returning from the Thanksgiving holiday, the condition and assessment were reviewed with leadership and a recall determination was made.
- On November 29, 2022, Tesla Service began proactively outreaching to affected customers to schedule service appointments to remedy the condition.
- As of December 5, 2022, customers of seven of the nine affected vehicles have scheduled appointments for service in December 2022 to remedy the condition.
- Also as of December 5, 2022, Tesla has not identified any warranty claims or field reports (received between November 2, 2022, and December 5, 2022) received for U.S. vehicles related to or potentially related to this condition. Tesla is not aware of any crashes, injuries, or deaths related to this condition.