



April 6, 2023

**SENT VIA EMAIL**

Email: Kristin.Lepper@dot.gov

Kristin Lepper  
Recall Management Team  
Office of Defects Investigation (ODI)  
National Highway Traffic Safety Administration (NHTSA)  
U.S. Department of Transportation (DOT)

Re: Missing CY2022 Recall Information: 22V893

Dear Ms. Lepper:

This letter is in response to the email dated March 24, 2023 to Terex South Dakota, Inc. regarding recall 22V893. This letter is to explain why the required owner's letter mailing date was missed and what steps have been taken to prevent a reoccurrence in the future.

The required mailing date was missed due to additional data being gathered to determine if there was a need to expand the recall population. When it was decided by Terex South Dakota, Inc. that the recall population would not change, all required documents were submitted to NHTSA for review and approval within one day of this decision. After approval of the documents was obtained, the mailing was completed within two days of the approval.

To prevent missing the 60 day notification requirement in the future, Terex South Dakota, Inc. has developed a recall tracking tool to calculate the required mailing date based on the Defect Information Report submittal date. This tool will also flag when the mailing is within seven days of the required date as a visual reminder that the due date is approaching.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Ries'.

Craig Ries  
Product Safety Engineer  
Terex South Dakota, Inc.

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