



12/02/2022

**Defect and Noncompliance Information Report**

Newmar Corporation was made aware of a potential equipment defect relating to motor vehicle safety that may exist in the vehicles listed below. Newmar Corporation is furnishing notification to the National Highway Traffic Safety Administration pursuant to 49 U.S.C. Chapter 301 and 49 CFR Part 573.6.

Newmar Corporation’s campaign identification number will be assigned by NHTSA.

**Final Stage Vehicle Manufacturer**

Newmar Corporation  
355 N Delaware St.  
Nappanee, IN 46550-0030

Inquiries should be directed to:

Rodney Newcomer  
Newmar Corporation  
355 N. Delaware St.  
Nappanee, IN 46550-0030  
Phone: (574) 773-7791  
Fax: (574) 773-2007

**Identification of Vehicles**

The vehicle models involved in this recall are:  
2022-2023 Supreme Aire Class C motorhomes.

These vehicles were manufactured by Newmar Corporation between 03/03/2021 and 09/07/2022.

**Comprehensive Vehicle Population**

The total number of vehicles included in this campaign is 30.

**Effected Population Assessment**

100% of the vehicles identified above may contain defective equipment.

**Defect Description**

On certain Newmar Supreme Aire Class C motorhomes, the cap screws under the steering wheel cover could work loose. The loose screws could cause the steering wheel to come loose from the steering wheel adaptor, which could then separate from the steering column. The loose steering wheel could cause the inability to steer the unit which could increase the risk of a crash.

Manufacturer:  
Newmar Corporation  
355 N. Delaware St.  
Nappanee, IN 46550  
Ph. 574-773-7791

### **Principle Event Chronology**

8/16/22 – Newmar received notice that a customer had an issue with the steering wheel coming loose. This was investigated and it was found that the cap screws under the steering wheel had worked loose. The steering wheel was fixed at the Newmar Service Center when it was determined what the cause of the loose steering wheel was.

10/31/22 – Newmar production noticed several steering wheels felt loose, 6 units in production were found with loose steering wheels and were fixed prior to leaving production with instructions from the steering wheel supplier, Steering Creations, Inc.

11/28/22 – The loose steering wheel issue was brought to the Safety Committee for review and it was decided to issue a recall for all units that have used the steering wheel supplied by Steering Creations, Inc.

Newmar Corporation is not aware of any injury, or death, in vehicles manufactured by Newmar Corporation, attributed directly or indirectly to this defect.

At the time of this letter Newmar Corporation has received one warranty claims for this recall.

### **Defect Remedy Program**

Newmar Corporation will be conducting this recall in its entirety. All units will have the cap screws removed and then re-install the steering wheel cap screws with Loctite applied and the screws re-torqued down to 3.5 Ft/Lbs. as directed by the steering wheel supplier, Steering Creations, Inc. All repairs will be at no cost to customer.

***If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:***

**Service Department Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030**

### **Distributed Notices and Other Communications**

Customer notification will be sent out on or before 60 days from the date of this filing, 1/31/2023.

This report prepared by:  
Rodney Newcomer  
Codes and Compliance Manager  
Newmar Corporation