

Questions and answers

Lamborghini Urus model year 2022.



“Infotainment Main Unit – Rear View Camera”

■ What is the issue with the affected vehicles?

Due to a hardware issue, the infotainment main unit in the centre console may become damaged when the driver turns off the vehicle and the main unit shuts down. Upon the next start, the damaged infotainment unit would not work. In this case, all functionalities including the rear-view camera image would not be available. In this case, the vehicle does not comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

■ What is the cause of this condition?

Under certain conditions during shutdown of the infotainment main unit, an error in one of the voltage regulators may lead to damage to various components within the control unit causing a loss of all functions including the screen display. In this case, the infotainment main unit is damaged permanently and needs to be replaced.

■ What effect does the condition have?

The vehicle operator will notice upon starting the vehicle that the infotainment screen and the entire main unit is not working and that a rearview image is not displayed when reversing. A rearview camera screen that displays no image can reduce the driver's view of what is behind the vehicle, increasing the risk of injury to people outside the vehicle.

■ How can the condition be identified?

Upon start-up, the driver will notice that the infotainment screen in the center console is not working and not displaying an image which should prompt the driver to pay extra attention for objects behind the vehicle when reversing.

Is there any risk for the car occupants?

Automobili Lamborghini S.p.A. is not aware of any accidents or other incidents resulting in injury to a person or damage to property.

■ Which vehicles are affected?

Lamborghini Urus model year 2022.

■ How many vehicles are affected in USA & Canada?

56 units.

■ Which VIN numbers are affected?

From ZPBUA1ZL0NLA16098 to ZPBUA1ZL8NLA16222, manufactured during September 2021.

■ What exactly needs to be updated on the car?

Dealers will replace the infotainment main unit, free of charge.

■ How long will the repair work take?

Normally, the repair work will take approximately 4 hours.

■ Can customers continue to drive the cars?

Customers can still drive their cars, however, we encourage them to arrange an appointment with their retailer as soon as possible.

■ Will Automobili Lamborghini S.p.A. bear the costs of the repair work?

The costs of this campaign will be borne entirely by Automobili Lamborghini S.p.A.

■ Where can I have the repair work carried out ?

Any authorized Lamborghini dealer and Service point worldwide.

■ Is it necessary to make an appointment at the workshop?

Yes, customer should contact an authorized Lamborghini dealer or Service point.