



11/17/2022

**Defect and Noncompliance Information Report**

Newmar Corporation was made aware of a potential equipment defect relating to motor vehicle safety that may exist in the vehicles listed below. Newmar Corporation is furnishing notification to the National Highway Traffic Safety Administration pursuant to 49 U.S.C. Chapter 301 and 49 CFR Part 573.6.

Newmar Corporation's campaign identification number will be assigned by NHTSA.

**Final Stage Vehicle Manufacturer**

Newmar Corporation  
355 N Delaware St.  
Nappanee, IN 46550-0030

Inquiries should be directed to:

Sherrena Beer  
Consumer Affairs  
Newmar Corporation  
355 N. Delaware St.  
Nappanee, IN 46550-0030  
Phone: (574) 773-7791  
Fax: (574) 773-2007

**Identification of Vehicles**

The vehicle models involved in this recall are:  
2020, 2021, 2022, 2023 Super Star Class C motorhomes.

These vehicles were manufactured by Newmar Corporation between 7/9/2019 and 7/20/2022.

**Comprehensive Vehicle Population**

The total number of vehicles included in this campaign is 179.

**Effected Population Assessment**

100% of the vehicles identified above may contain defective equipment.

## **Defect Description**

On certain Newmar Super Star Class C motorhomes it was discovered that the rear tire size was printing incorrectly on the Federal tag which is printed and attached inside the motorhome by Newmar. The correct tire size is installed on the motorhome, this is only a printing error on the Federal tag which is required to be included on the motorhome per FMVSS 120.

Manufacturer:

Newmar Corporation  
355 N. Delaware St.  
Nappanee, IN 46550  
Ph. 574-773-7791

## **Principle Event Chronology**

Newmar Corporation is reporting this recall following the discovery of the incorrect rear tire size printing on our federal tag label by production when they were asked to re-print a label for a unit on 8/25/22. Production then checked a label for a motorhome going through production at that time and the label also printed the incorrect rear tire size. Newmar IT department was notified of the problem on 8/25/22 and after looking into the issue it was discovered that all the information in our Engineering specifications called out the correct size for the rear tire but the program pulling the information from the Engineering specification was not printing it correctly on the label.

Production was asked on 9/6/22 to print some sample labels from different Super Star unit numbers and each label printed showed the incorrect rear tire size. After going back in the Engineering history for the Super Star product it was discovered that a Engineering Change Order was done on 4/2/2019 which changed the rear tire size to be different from the front tire size on the Super Star product and from that point forward the label was printing the incorrect information.

Newmar IT department was able to identify the printing error and the problem was corrected on 9/13/22 with every label since that time for the Super Star product printing the rear tire size correctly. All of this information was presented to the Safety Committee on 10/5/2022 and at that time it was decided to file a recall for this issue. On 11/16/2022 while running the final coach population list prior to mailing customer and dealer letters it was discovered that the total population for units involved should be revised to 179 units in the United States.

Newmar Corporation is not aware of any property damage, injury, or death, in vehicles manufactured by Newmar Corporation, attributed directly or indirectly to this defect.

At the time of this letter Newmar Corporation has not received any warranty claims for this recall.

## **Defect Remedy Program**

Newmar Corporation will be conducting this recall in its entirety. Units identified as having the incorrect rear tire size information printed on the federal tag label will have new labels printed and provided to customer/dealer for installation in the motorhome. All new labels and installation will be at no cost to customer.

*If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:*

**Service Department Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030**

**Distributed Notices and Other Communications**

None

This report prepared by:  
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Newmar Corporation