



10/06/2022

Defect and Noncompliance Information Report

Newmar Corporation was made aware of a potential equipment defect relating to motor vehicle safety that may exist in the vehicles listed below. Newmar Corporation is furnishing notification to the National Highway Traffic Safety Administration pursuant to 49 U.S.C. Chapter 301 and 49 CFR Part 573.6.

Newmar Corporation's campaign identification number will be assigned by NHTSA.

Final Stage Vehicle Manufacturer

Newmar Corporation
355 N Delaware St.
Nappanee, IN 46550-0030

Inquiries should be directed to:

Sherrena Beer
Consumer Affairs
Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550-0030
Phone: (574) 773-7791
Fax: (574) 773-2007

Identification of Vehicles

The vehicle models involved in this recall are:
2023 Dutch Star motorhomes.

These vehicles were manufactured by Newmar Corporation between 1/20/2022 and 8/18/2022.

Comprehensive Vehicle Population

The total number of vehicles included in this campaign is 32.

Effected Population Assessment

100% of the vehicles identified above may contain defective equipment.

Defect Description

On certain Newmar Dutch Star class A motorhomes built on both Spartan and Freightliner chassis it was discovered that when the adjustable brake pedal is fully extended towards the driver the pedal may contact the dash panel causing it to have unknown partial brake engagement. If the brake is unknowingly engaged for a long period of time, it could cause brake overheating which could cause brake failure. The potential of brake overheating, and possible failure increase the risk for a crash.

Manufacturer:

Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550
Ph. 574-773-7791

Principle Event Chronology

Newmar Corporation is reporting this recall following the notification from a dealer on 9/12/22 that a driver delivering a unit noticed brake pedal catching the dash panel when it was extended towards him in the driver seat. This was causing the brakes to drag on the motorhome.

On 9/13/22 Newmar production tested the brake pedal by extending it out completely towards the driver and noticed the interference with the dash panel.

On 9/14/22 the Newmar Warranty Reduction team was notified of the problem to start working on a review of the issue and next steps to be taken.

On 9/20/22 an Engineering change order was written to trim the dash panel in the area of the brake pedal to give more clearance and removed the chance of any interference of the brake pedal with the dash panel. This was implemented immediately in production and all units still on Newmar property already through production also had the dash panel trimmed.

All of this information was presented to the Safety Committee on 10/5/2022 and at that time it was decided to file a recall for this issue.

Newmar Corporation is not aware of any property damage, injury, or death, in vehicles manufactured by Newmar Corporation, attributed directly or indirectly to this defect.

At the time of this letter Newmar Corporation has not received any warranty claims for this recall.

Defect Remedy Program

Newmar Corporation will be conducting this recall in its entirety. Units identified as having the brake pedal interference problem will have the dash panel trimmed to add more clearance at the brake pedal and dash panel. This will remove any chance of future brake pedal interference with the dash panel. All work will be at no cost to customer.

If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

**Service Department Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030**

Distributed Notices and Other Communications

None

This report prepared by:
Rodney Newcomer
Codes and Compliance Manager
Newmar Corporation