

Email Communication to Rental Companies Re: Recall ID 22V-702

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Hi,

[A revised recall filing](#) is now available on NHTSA's website, for Manufacturer Recall No. : SB-22-70-002.

The remedy is not immediately available. In the meantime, pursuant to 49 U.S.C. Section 30120(i)(3)(C), rental companies may request to limit the power operated windows of affected vehicles in their fleet to the requirements specified in FMVSS 118, Section 4, eliminating the risk posed by this noncompliance. When the remedy becomes available, Tesla will deploy it OTA to all customers, including rental companies.

If power window operation limitation is requested, the following effects will temporarily occur:

- Inhibiting window movements outside of ACC or DRIVE power states
- Inhibiting mobile app window movements
- Disabled [Close Windows on Lock](#) feature
- Disabled automatic window closing during [Car Wash Mode](#)

Vehicles need to be running software version 2022.36.4, or a subsequent release, for Tesla to make this change. Please let us know if you have any questions.

Thank you,

[Signature]