



KEYSTONE
RV COMPANY

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 22V-668
Transport Canada: 2022-497
Safety Advisory: 22-435
September 27, 2022

Recall Population

Year	Model	Serial Number Ranges
2023	Aspen Trail – All models	P8920010 - P8920130
2023	Coleman – All models except 18FQ, 202RD	PH930581 - PH930814 PM930843 - PM931021
2023	Kodiak – All Except 199RK, 201QB, 22SBH	PJ970001 - PJ970133

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that the vehicles in the recall population have an electric stabilizer jack switch that is not waterproof from the back side of the switch. Under certain conditions during travel, the back side of the extend/retract switch for the electric stabilizer jacks can short out causing the jacks to extend during travel, leading to an increased risk of personal injury, and or vehicle crash.

What we will do

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the existing jack switch (KRV# 700835) with an IP 66 waterproof switch on front and back sides. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

Disconnect the center wire and protect the connector with a piece of tape on the back of the switch if driving in the rain. As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. Please contact Keystone Customer service if your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you. You may be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence. Keystone Customer Service is available toll-free at 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.nhtsa.gov>.)



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