



11/17/2022

To:  
National Highway Traffic Safety Administration (NHTSA)  
1200 New Jersey Avenue, SE  
Washington, DC 20590

From:  
Customer Experience Group  
Peterbilt Motors  
1700 Woodbrook St.  
Denton, TX 76205

RE: 22PBH/22KWH Recall (NHTSA #22V630) – No letters mailed - chassis fixed by supplier in the field

Dear NHTSA representative,

This is a rare occurrence, but the four chassis involved in this recall were repaired in the field by the supplier prior to the date by which Part 577 owner notification letters were due.

Peterbilt chassis:  
594199 – Repaired on October 14, 2022  
594612 – Repaired on October 13, 2022

Kenworth chassis:  
582653 – Repaired on August 18, 2022  
582752 – Repaired on October 12, 2022

Although we uploaded a draft customer notification letter to the Portal, the final letter was never mailed because Dana, the supplier, took proactive steps to reprogram the software in the four affected vehicles, thereby obviating the need to notify customers by letter.

The absence of a 577 letter prevented us from uploading a quarterly completion report for Q3 2022 to the portal, so we have amended the 573 report to explain that all affected vehicles were repaired. Please let us know if there are other steps we should take to document and communicate the completed status of the recall.

Thank you,  
Peterbilt Customer Experience Group