

## **Frequently Asked Questions (FAQs) for NonCompliance Recall N222368110 Accessory High-Mounted Stop Light Inoperable**

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Noncompliance recall identified above.

**Q1) Which vehicles are involved?**

**A1)** 2022 model year Chevrolet Silverado 1500 New and GMC Sierra 1500 New.

**Q2) What is the issue or condition?**

**A2)** General Motors has decided that certain 2022 model year Chevrolet Silverado and GMC Sierra vehicles may fail to conform to S6.2.1 of Federal Motor Vehicle Safety Standard (FMVSS) No. 108, "Lamps, reflective devices, and associated equipment." These vehicles may have been equipped at delivery with a dealer-installed accessory sport bar that (a) contains a high-mounted stop lamp that will not operate when installed according to the provided instructions and (b) blocks the vehicle's existing high-mounted stop lamp.

**Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?**

**A3)** None.

**Q4) What is the remedy/repair?**

**A4)** Dealers will inspect the installation of the accessory bar and provide corrected vehicle wiring if necessary.

**Q5) What is the safety risk? Is the vehicle safe to drive?**

**A5)** If the high-mounted stop lamp is not operable or visible to other road users, there is increased risk of a crash.

**Q6) Does the customer have to pay for this remedy/repair?**

**A6)** No, this inspection/repair will be done at no cost to the customer.

**Q7) Is the remedy/repair available now?**

**A7)** Yes, please see the attached bulletin for details.

**Q8) What should customers do until recall repairs can be completed? Are there any special instructions?**

**A8)** If special instructions are provided, they will be included in the notification letters to customers.

**Q9) How can customers check to see if their vehicle is involved in this field action?**

**A9)** Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

**Q10) If customers are concerned, can they get a rental car or courtesy transportation?**

**A10)** Courtesy transportation is available for customers whose vehicles are involved in this recall and are within the warranty coverage period for the warranty which is associated with this recall. Please refer to Warranty Administration Bulletin #17-NA-073: Field Action Courtesy Transportation Policy for further information.