

Hello <insert customer first name>,

We hope you are enjoying your new Ford F-150 Lightning as much as we enjoyed building it for you. Our commitment to you is to constantly make your F-150 Lightning better and resolve any concerns with minimal disruption to you.

We are providing you with an advance communication that Ford Motor Company has decided that your vehicle, with the VIN XXXX, fails to conform to the Tire Pressure Monitoring System requirements in the Federal Motor Vehicle Safety Standard (FMVSS 138). As a result, the tire pressure monitoring system (TPMS) light in your vehicle's instrument cluster may not illuminate as quickly as intended if the tire pressure drops. We recommend checking your vehicle's tire pressure and ensure it matches the figures provided on the label located inside the driver-side front door jamb ([click here](#)).

You will be receiving a recall letter from Ford in the mail in July with further details; however, we wanted to ensure you had information quickly. In addition to your dealer being able to update your vehicle now, Ford will also have the remedy available through a Ford Power-Up software update within 30 days. Ford will notify you when it is available.

If you need any assistance, or have any questions, please contact your dealer, <insert dealership name>, who can provide exactly the help you need. Our Customer Relations Center is also available at (800) 392-3673.

Thank you for your loyalty.

Sincerely,

The F-150 Lightning Team

