



Unfortunately, we have been served a recall notice from Dometic for their P18022 Model Stoves that may be affected 2021 and 2022 Expedition 2.0 and Pando 2.0 camping trailers.

The Problem:

The user of a recreational vehicle or marine vessel may become aware of the potential safety-related defect during operation of the cooktop. The burner control valve, mated directly to the control knob via the valve stem, may leak gas. This gas will leak directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burner(s). The ignition will result in a small pilot flame directly at the control knob.

The Risk:

There is an increased risk of injury and fire.

Affected Units:

The recall population consists of cooktop models PI8022 with the affected serial numbers (S/N) indicated below.

- PI8022: Cooktop with two burners and safety glass cover
 - S/N ranges: 11093610034600001 – 11093610034600550

- S/N ranges: 12393610034600001 – 12393610034600550

IF YOU OWN ONE OF THE UNITS SHOWN ABOVE, YOU MUST IMMEDIATELY SHUT THE GAS OFF AT THE RV LP TANK REGULATOR. THEREAFTER, DO **NOT** ATTEMPT TO USE LP GAS WITHIN THE RV UNTIL THE COOKTOP HAS BEEN REMEDIED IN ACCORDANCE WITH THIS RECALL.

DO NOT ATTEMPT TO REPAIR THESE COOKTOPS ON YOUR OWN. ANY REPAIR OR REMEDY SHOULD BE PERFORMED BY A DOMETIC-QUALIFIED SERVICE TECHNICIAN.

In order to confirm if your specific stove is involved in the recall you will have to remove your stove to check the serial number on the sticker affixed to the bottom.

[In this video we provide detailed instructions to remove the stove as well as check the serial number to ensure your specific trailer is not effected by the recall.](#)

Affected Serial Numbers (S/N):

S/N ranges: 11093610034600000 to 11093610034600550

S/N ranges: 12393610034600000 to 12393610034600500

What to do if your stove is involved in the recall?

1. Make sure you keep this notice.
2. **DO NOT ATTEMPT REPAIR ON YOUR OWN: FOLLOW THE INSTRUCTIONS ABOVE IF YOUR UNIT IS AFFECTED BY THIS RECALL.**
3. Contact any Dometic authorized dealer/service center, call the Dometic Recall Hotline at 888-943-4905 or 574-389-3713 or email Dometic at Recall.Cooktop.22E021@Dometic.com. They will direct you to a Service Center to have the remedy installed on your RV or Boat CE99-ZF or PI8022 cooktop so that the leak from this potential safety-related defect will not occur in the future.

4. The remedy will be available for field installation at Dometic authorized service centers or participating OEM locations after May 13, 2022 and will be installed at **NO COST** to you. The remedy for an affected unit will be a complete replacement of the cooktop. The Dometic Authorized Service Center will install the remedy for you. This repair will take approximately one and a half hours to complete.
5. DO NOT ATTEMPT TO MAKE THE REPAIR YOURSELF. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CREATE A GAS LEAK THAT COULD CAUSE SERIOUS INJURY OR DEATH FROM A GAS EVENT.
6. There is a RECALL RESPONSE CARD with each RECALL REMEDY KIT. Make sure that the service center or dealer fills in the 22E021 Cooktop Recall Response Card and sends it back to Dometic Corporation. The Recall Response Card is already set up with postage for return.

If you need assistance or have any questions please email warranty@offgridtrailers.com

Sincerely,

Doug Bewick

Technical Support Specialist

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