

Frequently Asked Questions (FAQs) for Safety Recall N222368230 Potential Brake Fluid Leak

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Safety recall identified above.

Q1) Which vehicles are involved?

A1) Certain Silverado MD 4500HD/5500HD/6500HD vehicles.

Q2) What is the issue or condition?

A2) The pressure sensor fitting of the primary hydraulic brake line assembly may not be tightened to the correct torque and can result in a minor brake fluid leak when the brakes are applied.

Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?

A3) A brake fluid leak could lead to extended braking distances, increasing the risk of a crash. If brake fluid is lost, drivers may experience soft or low brake pedal feel and a brake warning light may illuminate. Brake fluid may be present on the ground or in the engine compartment.

Q4) What is the remedy/repair?

A4) Dealers will tighten the brake pressure switch to specification, bleed the brake system, and top-off the brake fluid.

Q5) What is the safety risk? Is the vehicle safe to drive?

A5) A brake fluid leak could lead to extended braking distances, increasing the risk of a crash.

Q6) Does the customer have to pay for this remedy/repair?

A6) No, this inspection/repair will be done at no cost to the customer.

Q7) Is the remedy/repair available now?

A7) Yes, please see the attached bulletin for details.

Q8) What should customers do until recall repairs can be completed? Are there any special instructions?

A8) If special instructions are provided, they will be included in the notification letters to customers.

Q9) How can customers check to see if their vehicle is involved in this field action?

A9) Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.