

51-1501 Chronology

On March 29, 2022, Corporate Quality notified Forest River's Office of Corporate Compliance ("OCC") that there had been some Quick Disconnect failures at a Forest River manufacturing plant. OCC opened a research file the same day. OCC learned that certain Quick Disconnects ("QD") were cracked. OCC learned that the manufacturing plant does not attempt to tighten nor loosen the QD from the assembly from the partner supplier. OCC learned that if a QD was cracked that the manufacturing plant was catching it during production-required tests of the LP Gas System. OCC also learned the partner supplier was coming out to change the cracked QD's that were in production. OCC communicated with the partner supplier and asked if OCC could visit the suppliers manufacturing plant.

On March 30, 2022, OCC visited the partner suppliers manufacturing plant in Goshen, Indiana. OCC was given a plant tour and offered feedback to the supplier. One thing in particular was noticed, an employee of the partner supplier was using an air ratchet to assemble a pipe nipple into the QD. OCC then witnessed another employee use a wrench on the body of the QD and thread it into an aluminum manifold block. When OCC questioned this procedure, OCC was told the assembler was supposed to use the pipe nipple to thread the QD into the manifold. Discussion of the possibility of the QD being over torqued by the air ratchet was had with the supplier. OCC recommended the supplier procure a proper torque equipment for the installer of the nipple into the QD and additional quality control measures of the QD's post installation into the manifold. OCC asked that the supplier visit the manufacturing plant and change out all of the QD's installed on the LP system manifold system, out of an abundance of caution.

On March 31, 2022, OCC was made aware of a "Whip" hose that failed LP Gas testing at a different Forest River manufacturing plant. The "Whip" hose connects to the QD then connects to an outside grill or griddle. OCC contacted the partner supplier (same as prior) and arraigned to meet with them at the manufacturing plant the next day, April 1, 2022. Manufacturing Leadership, the supplier and OCC met on April 1, 2022. It was also discovered that the manufacturing plant has experienced cracked QD in production. In particular, while the supplier and OCC were at the plant, manufacturing leadership had a vehicle that failed the LP Gas test, upon inspection, it was found that a QD was cracked on that vehicle in manufacturing. OCC asked that the supplier visit the manufacturing plant and change out all of the QD's installed on the LP system manifold system, out of an abundance of caution.

On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnects failures in the field.

On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them.

On April 8, 2022, Forest Rivers' Corporate Recall Committee voted to recall.