

## Amended Defect Information Report

(Section 573.6)

### FL-925

**Date of Submission:** 05/27/2022

**Manufacturer:** Daimler Truck North America LLC  
P.O. BOX 3849  
Portland, Oregon 97208

**Type of Report:**  Safety Defect  Non-Compliance

### Vehicle Information

**Model Yr. Start:** 2020

**Model Yr. End:** 2023

**Make:** *Western Star*

**Model:** 47X, 49X & 57X

**Production Dates:** **Begin:** 03/19/2019 **End:** 04/01/2022

**Descriptive Information:** On certain vehicles built within the above manufacturing date range that are equipped with side air-intakes on the hood, the stainless steel cover on the side air intake may de-bond and potentially fall off.

**Basis for Determination of the Recall Population:** Vehicles built with a particular side air-intake cover piece.

**Number potentially involved:** 2284

**Estimated percentage of involved with defect:** 1%

### Defect / Noncompliance Description

#### For this Defect/Noncompliance:

#### Describe the defect or noncompliance:

The stainless steel cover on the side air intake may de-bond and subsequently fall off the vehicle.

#### Describe the safety risk:

*If the hood side intake stainless steel cover falls during operation, it may cause road debris, increasing the risk of a crash.*

**Identify any warning, which can precede or occur:**

N/A

**If applicable, identify the manufacture of the defective or noncompliant component.**

N/A

## **Involved Components**

**Component Name:** Hood Intake Covers

**Component Description:** Hood Mounted Intake Stainless Steel Cover

**Component Part Number:** A17-21823-000, A17-21823-001, A17-21823-002, A17-21823-003, A17-21823-004, A17-21823-005, A17-21823-006 & A17-21823-007

## **Supplier Identification:**

**Component Manufacturer:**

*Name: Creative Liquid Coatings*

*Address: 12117 CR Koon Highway*

*Newberry, SC 29108*

*Country: United States of America*

## **Chronology of Defect / Noncompliance Determination**

**Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:**

On February 21, 2022, DTNA was first notified through a Dealer Product Report regarding de-bonding of side intake covers. On February 22, 2022, a Field Service Product Report duplicating the same issue was submitted to DTNA Compliance. DTNA promptly began an investigation that revealed that, on a specific population of vehicles built with side intakes, there is a possibility of hood mounted side intake stainless steel covers de-bonding from the air intake. In March, 2022 DTNA performed an initial warranty seek to identify any related claims not found in the prior notifications. Later in that same month, DTNA's review uncovered 7 additional occurrences of covers de-bonding from the side air intakes. On March 30, 2022, out of abundance of caution, DTNA decided to conduct a voluntary safety recall on certain WST 47X, 49X & 57X vehicles built within the above mentioned manufacturing date range, that are equipped with side intake covers. The summary of warranty claims, field or service reports, and other information is as follows: 8 warranty claims and 1 Field report from dates 10/14/2021 to 2/22/2022, 3 claims reporting fell off on the road. No deaths or injuries reported. On April 27, 2022, upon review of production vehicles, DTNA reasonably amended the recall population from 2294 to 2291. On May 12, 2022, upon review of production vehicles, DTNA reasonably amended the recall population from 2291 to 2294 & Production Begin date from 03/09/2019 to 03/19/2019. On May 27, 2022, upon review of production vehicles, DTNA reasonably amended the recall population from 2294 to 2284.

## Identify the Remedy

**Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.**

Side intake covers will be removed and replaced with new parts accordingly. New side air intake covers will be assembled at the supplier location, using improved manufacturing processes and increased adhesive application. Replacement will be performed by Daimler Truck North America authorized service facilities. Daimler Truck North America shall be offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which will be posted with owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

## Identify the Recall Schedule

**Describe the recall schedule for notifications.:**

*Customer notification will be made by first class mail using Daimler Truck North America records to determine the customers affected.*

<b>Planned Dealer Notification Begin Date:</b>	06/05/2022
<b>Planned Dealer Notification End Date:</b>	06/05/2022
<b>Planned Owner Notification Begin Date:</b>	06/05/2022
<b>Planned Owner Notification End Date:</b>	06/05/2022

**Does DTNA plan to file inconsequentiality petition?**  Yes  No

**Manufacturer's identification code for this recall (if applicable):** FL-925

DTNA Representative;



Tiffani Torgeson  
Manager, Compliance and Regulatory Affairs