

### 573.6 (c) (6) - Chronology of Events (Recall N664) [Updated]

A Product Safety and Compliance Committee (PSCC) Investigation was opened in late May, 2021, following receipt of a number of dealer field reports. The PSCC directed an engineering team to investigate the issue to discover the possible causes along with the scope of any issues found.

Throughout June and July, 2021, the engineering team updated the PSCC with results and findings of its investigation. The investigation team initiated investigations into multiple potential causes. The engineering team also engaged the restraints control module supplier to aid the investigation including returned parts analysis.

In August, 2021, the engineering team reported to the PSCC one of its initial findings showed the system resistance value that triggers the SRS warning lamp may be away from the specified design condition for the driver airbag circuit. The PSCC directed the engineering team investigate which RCM (Restraints Control Module) calibrations contained this out of specification condition and how the SRS would operate under these conditions.

At the end of October, 2021, the engineering team reported to the PSCC its findings and advised the issue would only result in an illumination of the airbag warning light on the instrument cluster. The PSCC directed the team to validate the scope of vehicles which contained these incorrect RCM calibrations.

In December, 2021, the engineering team confirmed to the PSCC which RCM calibrations were affected by the incorrect specification. The PSCC directed the team to determine the scope of affected vehicles.

On January 19, 2022, the PSCC received the scope of affected vehicles. The PSCC concluded the issue should be progressed to the Jaguar Land Rover Recall Determination Committee (RDC).

The RDC reviewed all information and the scope of affected vehicles on February 8, 2022, and the committee determined that even though, in the out of specification condition with the SRS warning lamp is illuminated, the driver airbag would operate correctly, due to the system being part of a safety system, in line with market precedent, the issue necessitated a remedy by means of a safety recall in the USA and Canada.

There have been no reported accidents, injuries or fires as a result of this concern.

Jaguar Land Rover used 153 Warranty Claims, Field Reports, and Customer complaints from August 5, 2019, to January 24, 2022, in determining the nature of the issue.