



SC227 - 2016-2018 MY K900 AND 2014-2016 MY SPORTAGE VEHICLES  
HYDRAULIC ELECTRONIC CONTROL UNIT (HECU) SAFETY RECALL CAMPAIGN

**INTERIM NOTICE**

**Q & A**

March 25, 2022

**Q1. What type of campaign is Kia conducting?**

A1. *Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to install a new fuse with a different capacity to prevent an overcurrent condition in the HECU's electrical circuit board.*

**Q2. What vehicles are affected by the recall?**

A2. *Certain 2016-2018 MY K900 vehicles manufactured from April 21, 2015 through November 6, 2017. All 2014-2016 MY Sportage vehicles manufactured from September 30, 2013 through November 16, 2015.*

**Q3. How many customer vehicles are affected by this recall?**

A3. *Total: 126,747 (K900: 470, Sportage: 126,277)*

**Q4. What is the concern with the HECU?**

A4. *An engine compartment fire may occur in the area where the Hydraulic Electronic Control Unit (HECU) is located. The exact cause of fire remains unknown. However, it is believed that the HECU may experience an internal electrical short circuit that could result in overcurrent. An electrical short circuit in the HECU increases the risk of an engine compartment fire while parked or driving. A fire increases the risk of injury.*

**Q5. Can you describe the recall campaign and fix?**

A5. *When the remedy part becomes available, dealers will install a new fuse with a different capacity to prevent an overcurrent condition in the HECU's electrical circuit board. Kia recommends that vehicle owners park their vehicles outdoors and away from other vehicles or structures until the recall repair has been performed.*

**Q6. How will owners of the affected vehicles be notified?**

A6. *Kia will send an interim letter notifying owners of the affected vehicles by first class mail beginning on **March 31, 2022**. The purpose of the letter is to keep owners informed of Kia's recall implementation plan. Kia will send a follow-up notice when the remedy part becomes available.*

**Q7. What should vehicle owners do when they receive the notification?**

A7. *Vehicle owners are to park their vehicles outdoors and away from other vehicles or structures until the recall repair has been performed. Upon receipt of the follow up notice, owners are to contact their authorized Kia dealer to arrange to have to have the recall repair performed.*

**Q8. How was the issue discovered?**

*A8. Through the regular monitoring of field information.*

**Q9. Will this cost vehicle owners any money?**

*A9. No. Kia will perform the recall repair at no cost to the customer.*

**Q10. What about customers who may have already paid to have this situation corrected?**

*A10. If the customer has incurred expense to remedy this issue prior to the date of this notice, the customer may have the opportunity to obtain reimbursement for that expense. Customers may submit their receipts online to Kia via the Owners section (Contact Kia) of [www.kia.com](http://www.kia.com) OR mail their documentation with the completed Request for Reimbursement Form included with this letter directly to Kia for review and consideration at the following address:*

**Consumer Assistance Center  
Kia America, Inc.  
P.O. Box 52410  
Irvine, CA 92619-2410  
1-800-333-4542**

**Q11. Are there any restrictions on an owner's eligibility?**

*A11. No.*

**Q12. If a customer has an immediate question, where can they get further information?**

*A12. The customer can contact their local authorized Kia dealership or call Kia's Consumer Assistance Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at [www.kia.com](http://www.kia.com) (Owner's Section).*