

January 11, 2022

Dear Valued Customer,

Issue:

This notice is to let you know that we have had a handful of localized thermal event field failures involving some of our Programmable Relay Power Center (PRC) modules. Our engineering department has identified the modules as having the date code of 0919.

Solution:

We have designed a jumper harness that can be quickly installed to protect the circuit on these modules.

Identification / Action Required:

Buses received between July 1, 2021 and February 28, 2022 may have a PRC module with the suspect date code. If you have received buses within this time frame, please examine the PRC modules to see if they are marked with the 0919 date code. This can be easily identified by looking under the red "Do Not Drop" label on the module. See pictures below.

If you have any PRC modules with the 0919 date codes, please contact our Warranty department (Jesse Jennings at JJennings@Intermotive.net or at 530-823-1048 x103) between the hours of 7am and 4pm PT, M-F. We will send you a free jumper harness and installation instructions for any affected modules you identify.

We apologize for any inconvenience. We believe that by taking an abundance of caution in this situation, it will limit damage to a 0919 PRC module should it have this specific issue.



PRC Module



Do Not Drop Label



0919 Date Code