

Nissan North America, Inc.

One Nissan Way Franklin, TN 37067

Mailing Address: PO Box 685001 Franklin, TN 37068

January 21, 2022

Mr. Jeff Giuseppe Associate Administrator for Enforcement National Highway Traffic Safety Administration Attn: Recall Management Division (NVS-215) Room W48-302 1200 New Jersey Avenue, SE Washington, D.C. 20590

Dear Mr. Giuseppe:

We are transmitting the enclosed Defect Information Report in accordance with 49 CFR Part 573. A voluntary recall campaign will be initiated and your office provided with the notices.

Very truly,

Derek Latta Manager, Technical Compliance

Encl.

DEFECT INFORMATION REPORT

1. <u>Manufacturer:</u>

Nissan North America, Inc., Smyrna Plant Renault Samsung Motors Co., Ltd.

2. <u>Vehicles Potentially Involved:</u>

Certain Model Year 2014-2016 Nissan Rogue vehicles as shown in the table below:

Model	Dates of Manufacture	<u>Plant</u>
MY 2014-2016 Nissan Rogue	July 22, 2014 to December 31, 2016	Renault
MY 2014-2016 Nissan Rogue	July 25, 2013 to September 27, 2016	Smyrna

Based on production records, this issue is unique to these models and dates of manufacture listed above. Nissan Rogue vehicles manufactured after this date are unaffected because a change was made after MY 2016 at each of the plants to remove the harness tape. No other Nissan or INFINITI vehicles are affected because the harness layout and tape used are specific to the Nissan Rogue.

The name, description and part number of the subject components are below:

Part Name	Part Description	Part Number(s)
HARNESS-BODY	Dash Side Harness	24014-4BA0A
HARNESS-BODY	Dash Side Harness	24014-4BA0B
HARNESS-BODY	Dash Side Harness	24014-4BA0C
HARNESS-BODY	Dash Side Harness	24014-6FL0B
HARNESS-BODY	Dash Side Harness	24014-6FL0D
HARNESS-BODY	Dash Side Harness	24014-6FL0E
HARNESS-BODY	Dash Side Harness	24014-9TB0B
HARNESS-BODY	Dash Side Harness	24014-9TB0C
HARNESS-BODY	Dash Side Harness	24014-9TB6A
HARNESS-BODY	Dash Side Harness	24014-9TB6B
HARNESS-BODY	Dash Side Harness	24014-9TB6C
HARNESS-BODY	Dash Side Harness	24014-9TB7B
HARNESS-BODY	Dash Side Harness	24014-9TB7C
HARNESS-BODY	Dash Side Harness	24014-5HA0A
HARNESS-BODY	Dash Side Harness	24014-5HA0B
HARNESS-BODY	Dash Side Harness	24014-5HA0C
HARNESS-BODY	Dash Side Harness	24014-5HA1A
HARNESS-BODY	Dash Side Harness	24014-5HA1B
HARNESS-BODY	Dash Side Harness	24014-5HJ0A

HARNESS-BODY	Dash Side Harness	24014-5HJ1A
HARNESS-BODY	Dash Side Harness	24014-5HK0B
HARNESS-BODY	Dash Side Harness	24014-5HK0D
HARNESS-BODY	Dash Side Harness	24014-5HK0E
HARNESS-BODY	Dash Side Harness	24014-5HK1E

3. <u>Total Number of Vehicles Potentially Involved:</u>

Approximately 688,946 Nissan Rogue vehicles may be affected.

Model	<u>Volume of</u> <u>Production</u>	<u>Plant</u>
MY 2014-2016 Nissan Rogue	305,220	Renault
MY 2014-2016 Nissan Rogue	383,726	Smyrna

4. <u>Percentage of Vehicles Estimated to Actually Contain the Defect:</u>

Approximately 0.01%.

5. <u>Description of the Defect:</u>

In affected vehicles, if water and salt collect in the driver's side foot well, it may wick up the dash side harness tape and enter the connector. If this occurs, the dash side harness connector may corrode and possibly cause issues such as driver's power window or power seat inoperative, AWD warning light ON, battery discharge, and/or thermal damage to the connector. In rare cases, a fire could potentially occur, increasing the risk of injury.

6. <u>Chronology of Principal Events:</u>

March 2017, Nissan received a report of a MY2015 Rogue located in Canada that experienced localized deformation of the harness connector in the driver's side foot well. Nissan conducted an investigation of the subject vehicle, but could not assess all aspects of the subject vehicle because the damaged area was previously disassembled by the dealer. As a result, Nissan was unable to identify the root cause of the incident.

In July 2018, Nissan received a field report related to harness connector damage located in the driver's side kick panel area of a MY2018 Rogue. The body and main harness were sent to the supplier for investigation into the root cause of the customer concern. Nissan and the supplier conducted an investigation and

determined that the connector had experienced water infiltration. However, the actual root cause was undetermined in this case.

On December 13, 2019, Nissan received an Information Request (2019-3211) from Transport Canada concerning a thermal event on a MY2014 Nissan Rogue that could be related to harness corrosion. Nissan responded to the Transport Canada Information Request (2019-3211) on January 30, 2020, provided the requested information and continued discussions over the following months.

July 2020 through January 2021 - Transport Canada elevated the Information Request to a Preliminary Evaluation (3280-11-39) on July 28, 2020. During this time period, Nissan held several discussions with Transport Canada about the details of its investigation related to connector harness concerns and alleged thermal events in Canadian market. Nissan provided a formal response to the Preliminary Evaluation on January 21, 2021.

February 2021 through August 2021 - Nissan received an additional information request related to the Preliminary Evaluation (3280-11-39) and responded to Transport Canada on April 9, 2021, stating that its investigation determined that damage to the connector does not occur in normal operating conditions. Nissan initiated an in-use vehicle inspection activity in Canada to collect more harnesses for analysis. During this time, Nissan provided ongoing feedback to Transport Canada.

September 2021 through December 2021 – Nissan initiated a parts collection activity in the U.S. market in order to further study whether corrosion of the connector was a concern on Rogue vehicles in the U.S. Nissan concluded its inuse vehicle inspection activity in Canada in November 2021 and provided the results of their survey to Transport Canada the following month. Nissan confirmed two (2) thermal incidents and two (2) incidents with localized thermal damage to the connector in the Canadian market. After discussion with Transport Canada, Nissan reconsidered the information internally.

January 13, 2022 - Nissan decided to conduct a Voluntary Safety Recall in Canada and the U.S. out of an abundance of caution.

Nissan is aware of three (3) unconfirmed incidents in the U.S. that may relate to the subject condition. There are no injuries in the U.S. related to the subject condition.

7. <u>Description of Corrective Action:</u>

Dealers will be notified beginning January 25, 2022. Owners of all potentially affected vehicles will receive an interim notification beginning on March 2, 2022. The repair is currently under study and will be supplemented once confirmed. However, Nissan expects the repair to be available in spring 2022.

Nissan will include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy since the subject vehicles are no longer under warranty.

8. <u>Copy of Notices:</u>

Copies of all notices will be provided to NHTSA as they become available.