

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: [REDACTED]  
Inspect and Replace Rear Axle differential  
NHTSA Recall ID: 22V937

January, 2023  
[REDACTED]  
[REDACTED]

• **STOP DRIVE** – vehicle may be towed to an authorized dealer and a loaner vehicle can be provided, if available.

Dear Mercedes-Benz Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain model year (“MY”) 2022 AMG G63 4x4 squared vehicles. **Our records indicate that your vehicle is included in the affected population.**

### What is the concern?

The rear axle differential housing might crack, which may lead to differential oil leaking onto the roadway and increase the risk of a crash for following vehicle traffic. Further, the housing could break. This could lead to an interruption of the power transmission on the rear axle, in which a loss of rear wheel control and a loss of drive power without warning cannot be ruled out, which may increase the risk of a crash or injury.



**Your vehicle is not safe to drive until a repair is performed. We ask you to stop driving your vehicle immediately. If necessary, the vehicle might be towed, free of charge to an authorized Mercedes-Benz dealer and a loaner vehicle can be provided, if available.**

**Unfortunately, the remedy parts are not yet available.** We are working to obtain the necessary parts as quickly as possible. As parts become available, we will send you another letter informing you a remedy is available and an authorized Mercedes-Benz dealer will complete the recall repair free of charge.

An authorized Mercedes-Benz dealer will inspect your vehicle and, if necessary, replace the rear axle.

**Should you have any concerns or questions regarding your vehicle before you receive the next recall letter when parts are available, please contact an authorized Mercedes-Benz dealer.** If for any reason a dealer is unable to assist you, we are always happy to hear from you. Please contact our customer assistance center at 1-855-853-9454. A Vehicle Identification Number (VIN)-based recall lookup tool on our website offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit [www.MBUSA.com/recall](http://www.MBUSA.com/recall).

We apologize for any inconvenience this may have caused and look forward to taking care of this important safety issue immediately.

Sincerely,  
Mercedes-Benz USA



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### **Additional Information for Owners:**

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation free of charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <https://www.safercar.gov>.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

If you are no longer the vehicle owner, or have a change of address, please visit [www.mbusa.com/recalls](http://www.mbusa.com/recalls), input your VIN into the VIN-based lookup tool and update your information accordingly. Additionally, you may also contact our customer assistance center at 1-855-853-9454

