

IMPORTANT SAFETY RECALL

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle:

<VIN>

<MODELYEAR> <BRAND> <MODEL>

NHTSA: 22V806

Audi Recall: 91Ei - Infotainment Main Unit

INTERIM SAFETY RECALL NOTICE FOR YOUR VEHICLE **A recall repair is not yet available**

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Audi has decided that certain 2021-2022 model year Audi vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 111, Rear Visibility. Our records show that you are the owner of a vehicle affected by this action.

About this recall:

Due to a hardware issue, the infotainment main unit in the center console may become damaged after the driver turns off the vehicle and the main unit shuts down. Upon the next start, the damaged infotainment unit would not work. In this case, all functionalities, including the rearview camera image, would not be available.

A rearview camera screen that displays no image reduces the driver's information about what is behind the vehicle, increasing the risk of injury to people outside the vehicle.

Precautions you should take

Upon start-up, the driver will notice that the infotainment screen in the center console is not working and not displaying an image, which should prompt the driver to pay extra attention for objects behind the vehicle when reversing.

A recall repair is not yet available.

Audi is working to make a recall repair available as quickly as possible, and we will send you another letter once repairs can begin. At that time, you will be able to schedule this work with your authorized Audi dealer. Right now, your dealer does not have the parts or instructions to perform the recall work.

Your safety and that of your passengers is our highest priority. We apologize for any inconvenience this letter may cause.

Sincerely,

Audi Customer Protection



Audi

Audi of America, Inc., 3800 Hamlin Road, Auburn Hills, MI 48326

If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com. If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.