



# IMPORTANT SAFETY RECALL

December 2022

This notice applies to your vehicle, **VIN:** \_\_\_\_\_

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2022 – 2023 model year GMC HUMMER vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM safety recall N222380031.
- Until the recall remedy is available, your vehicle can be driven and charged normally. But as a precaution, do not drive your vehicle through deep water (over 24 inches deep).

### Why is your vehicle being recalled?

In some of the recalled vehicles, the high-voltage battery pack enclosure may not have been properly sealed. If the pack enclosure is not sealed, water can enter the pack. If water enters the battery pack enclosure, one or more malfunction indicator lamps may illuminate and the driver information center may display a warning message to the driver. Your vehicle may not start or could lose propulsion while driving. A loss of propulsion while driving can increase the risk of a crash.

### What will we do?

GM is working to develop a remedy for this condition. When the remedy and parts are available, we will send you another letter asking you to take your vehicle to your GM dealer to have your vehicle serviced. This service will be performed for you at **no charge**. You can also check the status of this recall at: <https://my.gm.com/recalls>.

### Do you have questions?

If you have any questions or concerns that your preferred GMC HUMMER EV dealer is unable to resolve, please contact the EV Concierge at 1-833-HUMMER-EV (1-833-486-6373) (TTY 711 / 1-800-833-2438).

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 22V771.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina Carto  
Vice President  
Global Vehicle Safety and Systems

GM Recall: N222380031