



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 22V-746
Hyundai Recall Number: 236

IMPORTANT SAFETY RECALL

2021 – 2022 Santa Fe, Sonata, Veloster N and 2022 Santa Cruz, Elantra N, Kona N
8-Speed Dual-Clutch Transmission (DCT)

This is an important Safety Recall.

- We are currently preparing the remedy. **We will notify you when the remedy is ready.**
- For updated information, you can visit:

www.HyundaiUSA.com/Campaign236

This notice applies to your Hyundai, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 – 2022 model year Santa Fe, Sonata, Veloster N and 2022 model year Santa Cruz, Elantra N, and Kona N vehicles. Hyundai is initiating Safety Recall 236 to repair a condition involving the 8 Speed Dual-Clutch Transmission (DCT) system in these vehicles in the U.S. Your vehicle, with the VIN shown above, is among the impacted vehicles.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently preparing to implement the safety recall remedy which when available, will be performed at no cost to you. We will send you another notification when the remedy is available.

What is the problem?

When prompted by a transmission high-pressure electric oil pump malfunction while driving, the vehicle's "fail-safe" limited-mobility drive mode may be impaired, resulting in illumination of multiple warning lights and approximately 20 – 30 seconds of normal drive power, followed by a complete loss of drive power. A loss of power while driving could increase the risk of a crash.

What should you do in the interim?

We appreciate your patience. Hyundai is currently preparing to implement the recall remedy. You will receive a second notification letter when the free remedy is available. If you have further questions regarding this recall or notice, you can reach out to the Hyundai Motor America Virtual Assistant by calling **1-855-371-9460**. To stay updated on the remedy status of this recall, please visit:

www.HyundaiUSA.com/Campaign236

Additional information

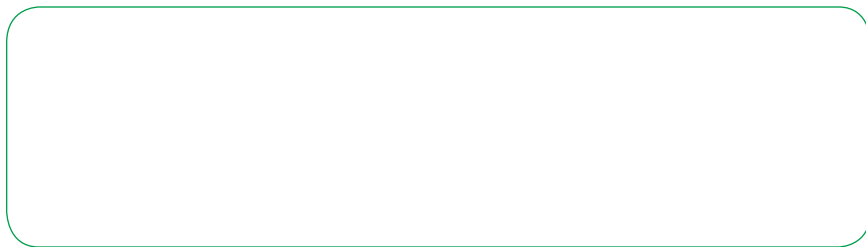
If you believe that the dealer and/or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

