

IMPORTANT SAFETY RECALL

Mercedes-Benz USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (800) 367-6372

This notice applies to your vehicle, VIN: [REDACTED]
Inspect Transmission Wiring Harness Connector
NHTSA Recall ID: 22V533

September 2022

[REDACTED]

Dear Mercedes-Benz Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles has decided that a defect which relates to motor vehicle safety exists in certain model year ("MY") 2019–2022 CLS-Class, E-Class, and GT Class vehicles. Our records indicate that your vehicle is included in the affected population.

What is the concern?

The transmission wiring harness may be misrouted, which could expose the electrical connector to corrosion, and result in an electrical short-circuit. An electrical short-circuit can increase the risk of a fire. Before the issue occurs, the driver may be alerted to the condition by illumination of the yellow battery (electrical charge) indicator lamp and/or the "4Matic malfunction" warning message in the instrument cluster.



Unfortunately, the parts to remedy this are not yet available. We are working to obtain the necessary parts to correct this condition as quickly as possible. As parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed **free of charge**.

An authorized Mercedes-Benz dealership will inspect and repair the electrical connector, as necessary. The wiring harness will also be re-routed and receive an additional bracket.

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter when parts are available, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-800-367-6372. A vehicle identification number (VIN)-based recall lookup tool on our MBUSA.com website offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit www.MBUSA.com/recall.

We apologize for any inconvenience this may have caused and look forward to taking care of this important safety issue immediately.

Sincerely,
Mercedes-Benz USA

Additional Information for Owners:

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <https://www.safercar.gov>.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

If you are no longer the vehicle owner, or have a change of address, please visit www.mbusa.com/recalls, input your VIN into the VIN lookup tool and input your updated information on the site. Additionally, you may also contact our customer assistance center at 1-800-367-6372. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

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