

## **IMPORTANT SAFETY RECALL**

**September 2022  
FL946  
Interim Recall Notice  
NHTSA #22V-510**

### **Subject: TBB Passenger Seat Frames**

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses (TBB), has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014-2022 HDX and EFX school buses manufactured May 24, 2013, through October 22, 2021.

Certain buses equipped with 39-inch S3C seat frames and 3-point flex seatbelts, have seat frames crack and rotate from fatigue. The seats may therefore not provide adequate restraint to a belted passenger, which may increase the risk of injury in a crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. TBB is currently securing a solution and will provide the appropriate information when available.

**A fractured seat frame mounting bracket may be noticed during daily walk through, cleaning, bus inspections and routine maintenance. If found, please contact your local DTNA dealer to have the seat frame replaced.**

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized DTNA dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimlertruck.com](mailto:DTNA.Warranty.Campaigns@Daimlertruck.com). For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure